

NSM LHIN Action Plan: Specialized Geriatric Services

June 2015

LHIN ACTION PLAN: *SPECIALIZED GERIATRIC SERVICES*

- 1. Establish the infrastructure for an integrated regional Seniors Health Program, starting with Specialized Geriatric Services.**
- 2. Support the development of a LHIN-wide basket of Specialized Geriatric Services through redesign and integration.**
- 3. Ensure alignment with, and completion of, key provincial initiatives targeting frail seniors.**

**“Specialized Geriatric Services, including Behaviours”
has been identified as a priority project of the NSM LHIN
from April 1st, 2015 – March 31st, 2018**

1. Establish the infrastructure for an integrated regional Seniors Health Program, starting with Specialized Geriatric Services.

Key LHIN Strategies	Actions / Next Steps	Timelines for Completion
Single administrative structure	Establish Lead Agency, SGS Program. <i>* NSM LHIN to assume role in interim</i>	September 2015 <i>*RFP June 2015</i>
	Establish SGS Project Team, reporting to Leadership Council. <i>* SGS Program Steering Committee in interim with NSM LHIN lead in interim</i>	July 2015
	Establish Project Lead, SGS Program . <i>* 18 mos. joint position – LHIN, Lead Agency</i>	November 2015
	Establish Physician Lead, Seniors Health.	June 2015
	Establish Regional Clinical Nurse Specialist, Seniors Health.	March 2015 Complete

Key LHIN Strategies	Actions / Next Steps	Timelines for Completion
Single funding envelope	Establish single funding envelope for the SGS Program with the Lead Agency.	Starting September 2015
Overarching performance monitoring and evaluation strategy	Develop and implement Performance Monitoring & Evaluation Framework for SGS Program. <i>* leveraging CHIP where possible</i>	October 2015
	Complete evaluation of targeted seniors programs (Phase 2). <i>*SGS-type programs, key partner programs</i>	September 2016
	Complete evaluation of targeted seniors programs (Phase 3). <i>* Other seniors programs</i>	March 2017
Integrated information system	Leverage eHealth Enabling Council and LHIN eHealth Lead to develop and implement an integrated electronic health info system.	June 2017

2. Support the development of a LHIN-wide basket of Specialized Geriatric Services through redesign and integration.

Key LHIN Strategies	Actions / Next Steps	Timelines for Completion
Single entry system	Establish Central Intake & Triage service within SGS Program, inclusive of behaviour services.	April 2016
System redesign, with early focus on individuals living with behaviours	<p style="text-align: center;">Begin system redesign.</p> <p style="text-align: center;"><i>* Re-ACT funding will end November 30th, 2015</i></p> <p style="text-align: center;"><i>* BIRT surplus funds to be recovered June 2015</i></p>	Ongoing
	Develop plan for local and centralized Specialized Geriatric Services across NSM.	January 2016
	Secure agency with behaviours expertise to support system planning/implementation re Behavioural Support System.	June 2015
	Establish Behaviour Task Force, reporting to SGS Project Team.	July 2015

Key LHIN Strategies	Actions / Next Steps	Timelines for Completion
System redesign, with early focus on individuals living with behaviours <i>continued</i>	Establish Project Manager, Integrated Behavioural Support Team, reporting to Project Lead, SGS Program.	July 2015
	<i>Near Term:</i> Complete an ALC snapshot across all organizations, with a focus on behaviours.	July 2015
	<i>Near Term:</i> Develop and implement an interim pilot plan to support individuals with behaviours in Barrie and Orillia hospitals and LTCHs.	August 2015
	<i>Long Term:</i> Develop and implement a plan for an Integrated Behavioural Support System within the SGS Program, leveraging BSS funding.	November 2015

3. Ensure alignment with, and completion of, key provincial initiatives targeting frail seniors.

Key LHIN Strategies	Actions / Next Steps	Timelines for Completion
Behaviour Supports Ontario	Behaviour Support System planning to align with BSO work.	July 2015
Senior Friendly Hospital Strategy	Senior Friendly Hospital Strategy Task Force, reporting to SGS Project Team. <i>*Project Charter to define implementation plan</i>	June 2015
	Incorporate metrics related to functional decline, delirium into H-SAAs.	April 2016
	All hospitals to include one item in QIPs related to functional decline or delirium.	April 2016

Key LHIN Strategies	Actions / Next Steps	Timelines for Completion
Assess & Restore	Define LHIN Board-approved plan for 2015/16 and 2016/17 Assess & Restore funding. <i>* Geriatrics Training & Best Practices Adoption</i> <i>* Enhanced SMART & Transitions of Care</i>	May 2015 Complete
	Establish Assess & Restore Task Force, reporting to SGS Project Team.. <i>*Project Charter to define implementation plan</i>	July 2015
	Initiate Enhanced SMART classes for frail seniors discharged from Barrie and Orillia area Convalescent Care Programs and Acute Care of the Elderly Units (*or equivalent).	August 2015
	Initiate Geriatrics Training across NSM Convalescent Care Programs and Acute Care of the Elderly Units (*or equivalent).	September 2015

Communication

Key LHIN Strategies	Action / Next Steps	Timelines for Completion
Review of 13 seniors health programs.	Meet with CEOs regarding evaluated programs.	May 2015 <i>Complete</i>
	Disseminate program evaluation final report.	June 2015
Develop and implement a plan that ensures timely and effective communication.	Communicate LHIN Action Plan to Councils, key stakeholders, HSPs and the public.	June 2015
	Update LHIN website.	June 2015 <i>*monthly thereafter</i>
	Communication #1: Seniors Communique. <i>* Seniors Month</i>	June 2015
	Ongoing Communications: <ul style="list-style-type: none"> • <i>LHIN Board</i> • <i>LHIN Leadership Council</i> • <i>Other Key stakeholders</i> 	Monthly – Quarterly <i>*as appropriate</i>