

## Newsletter

April 2017

### Education Strategy

#### Enhancing Skills Through Education

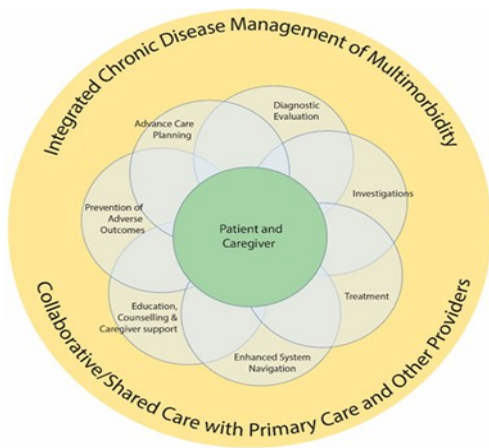
The NSM SGS Program is pleased to announce that our Education Strategy for 2017-2019 has been completed!

The purpose of the strategy is to:

- Increase the number and skillsets of health care providers in the care of frail seniors and their caregivers;
- Increase training, coaching and mentorship opportunities for health care providers and students;
- Standardize and disseminate leading practices; and,
- Increase the self-management capacity of frail seniors and their caregivers.

To build health system capacity, education within the NSM SGS Program will focus on three key areas:

#### 1. Comprehensive Geriatric Assessment



Provincial Framework for  
Comprehensive Geriatric Assessment

2. Geriatric Syndromes (i.e. falls, delirium, polypharmacy, etc.)
3. Enabling Approaches to Care (i.e. interprofessional practice, compassion fatigue, transitions, etc.)

An action plan outlining key deliverables highlights planned work over the next three years. To view the strategy and associated action plan, please visit the [NSM LHIN website](#) or the [Waypoint website](#).

### Building Capacity

#### Behaviour Events a Success!

Between December 2016 - March 2017, the NSM SGS Program rolled out an education plan related to responsive behaviours.

Using one-time Behaviour Supports Ontario funding, events focused on increasing the knowledge and skills of Behaviour Support System staff and other health care providers.

Events included a focus on:

- Recovery Mental Health;
- PIECES;
- Intimacy & Sexuality in Dementia; and,
- Compassion Fatigue.

Through this funding, there were 26 education days and 664 attendance days. As a highlight, 19 health care professionals in the region became trainers in compassion fatigue!

## Behaviour Success Agents

### Final report to be released shortly

The Behaviour Success Agent (BSA) project is now complete! This project, a collaboration between the LHIN, the SGS Program and local hospitals, focused on improving the quality of care provided to hospitalized older adults with cognitive impairment and responsive behaviours. Thanks to the hard work of the partners and the individual BSAs, all project deliverables were met and target volumes were exceeded. The final report will be released in April and will be available on the LHIN and Waypoint websites.

Description	Targets	Totals
# Individuals Served	125	166
# of Visits	750	1712
# of Education Occurrences	1800	2213

## NSM Toolkit for the Prescription of Antipsychotics in Seniors

### Spring Launch

On May 30, the NSM SGS Program will be offering an education event to roll out the new NSM Toolkit. Speakers include Dr. Geoff Daniel, MD, FRCP; Amber-Lee Carriere, PharmD, RPh; and Michelle Clifford-Middel, RN EC, MN, PHP NP. The session is intended for LTCH prescribers but anyone is welcome to attend. Information to be provided includes:

- A background review of the need to develop a toolkit in North Simcoe Muskoka
- Launch of the new toolkit
- Interdisciplinary panel discussion with case-based application of toolkit

Further details and information to follow. Watch for the flyer.

## Behaviour Supports System Taking on New Design

### SGS Collaborating with our Partners

Coming in June 2017, the plans related to the re-design of our Behaviour Supports System will begin rolling out across NSM. Some valuable collaboration has occurred between the NSM SGS Program and our health care partners to re-design a system that will not only address care and access gaps we have identified, but ensure quality patient care is first and foremost reflected in the new re-design.

### Seniors Health Project Team: Key Messages & Successes

- The **NSM SGS Education Strategy 2017-2019** is complete and available on the NSM LHIN and Waypoint websites.
- Work is underway to develop a **Health Information System plan** for the SGS Program.
- The **Behaviour Success Agents** pilot has finished and a final report will be available shortly.
- All **education events** planned with the one-time Behaviour Supports Ontario funding have been completed.

